



### **ISP Transparency Disclosures**

Net neutrality rules go into effect today, June 11, 2018. The new rules require Internet Service Providers (“ISPs”) to disclose network management practices either through transparency disclosures that are accessible through the ISPs website or through the new database established by the Consumer and Government Affairs Bureau at <https://www.fcc.gov/disclosure-instructions-isps#block-menu-block-4>. Most carriers already have transparency disclosure statements on their website in order to comply with rules that became effective several years ago. We encourage carriers to review and update their disclosure statements if needed to include discussion of the company’s management of Blocking, Congestion, Throttling, Affiliate or Paid Prioritization, Device Attachment, Security, Privacy, Service Description, Pricing, and Complaint Recourse. GVNW has developed a template that carriers can customize to meet their company needs. GVNW recommends customizing the template and placing it on your website for compliance with the rules.

Please contact your GVNW consultant or Steve Gatto (830.895.7226, [sgatto@gvnw.com](mailto:sgatto@gvnw.com)) for a copy of the template or with any questions.