

Just So You Know

New Universal Lifeline Consumer Forms

A reminder that beginning July 1, 2018, Lifeline service providers in all states and territories are required to use the FCC's new Lifeline consumer forms which consist of the Lifeline Application Form, Lifeline Annual Recertification Form, and the Lifeline Household Worksheet. Click here to access the forms. The forms are available in both English and Spanish.

Exception - the FCC has advised that if certain states have their own Lifeline consumer forms, they can continue to utilize those forms if they choose. Click here to determine if your state has its own forms or if you must use the FCC's Lifeline consumer forms. For example, Texas has a state administrator who is responsible for determining consumer Lifeline eligibility and conducting all recertification efforts. Therefore, Texas Lifeline service providers do not need to use the new FCC consumer forms.

Although the requirement is to begin using the new forms July 1, 2018, Lifeline service providers can begin using the forms now.

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