



# Just So You Know

## Lifeline Process Updates

As a reminder, beginning August 2017 (September 1 snapshot) FCC Form 497s will not be processed if the number of Lifeline subscribers claimed is higher than the NLAD snapshot. Subscribers claimed on the FCC Form 497 from here on out will need to be equal to or less than the NLAD subscriber count. **497 filings for NLAD opt-out states (CA, TX, OR, VT) are not affected by this process change at this time.**

Also, on August 31, 2017 USAC announced the "wave one" states that will migrate to the National Verifier. Wave one states are **Colorado, Mississippi, Montana, New Mexico, Utah, and Wyoming**. If you recall, the National Verifier will determine subscriber Lifeline eligibility as opposed to the ETC or State Administrator determining eligibility. The soft launch of the National Verifier for wave one states will be December 5, 2017 - March 12, 2018. During this time, wave one states can check subscriber eligibility through the National Verifier. The hard launch will occur on March 13, 2018. From that point forward, wave one states are required to use the National Verifier to determine program eligibility and subscribers will be able to determine eligibility directly through the National Verifier consumer web portal.

USAC will be reaching out via email to all wave one state service providers the week of September 4 with additional information including the National Verifier training schedule.

For additional information, please visit <https://usac.org/li/tools/national-verifier/default.aspx>. You may also contact Courtney Spears (830.895.7221, [cspears@gvnw.com](mailto:cspears@gvnw.com)) or Steve Gatto (830.895.7226, [sgatto@gvnw.com](mailto:sgatto@gvnw.com)) with any questions or concerns.

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Midwest Division (CO) 719-594-5800 or (IL) 217-698-2700

Western Division (OR) 503-612-4400

Southwest Division (TX) 830-896-5200

[www.gvnw.com](http://www.gvnw.com)

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